

| Question | Answer |
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| <p>How and why do you think a local assessment hub will have a positive impact on rough sleeping numbers?</p> | <p>The gap as we see it is a more comprehensive assessment centre in Bristol. We have created extra capacity in the Shelter provision including a 24 hour shelter in St Anne's. This though is capacity principally around current rough sleepers prior to the supported housing pathway. We are keen that a comprehensive assessment hub focused on NFNO/NSNO clients could have real impact. It would allow rapid assessment - that the current structure doesn't always allow for, facilitating reconnections and tenancy rescue. St Mungo's experience of running the West London Rough Sleeping prevention service (an NFNO pilot) was that very few clients entered the supported housing pathways. The NFNO work in Bristol has shown a level of need for a service that moves upstream and addresses prevention issues more thoroughly. A more accessible Hub would also allow us to provide day programmes that engage clients in activities away from the streets. Clients new to the streets or involved in the street population are struggling to get away from street activity during the day (an increase in this activity as well as rough sleeping in the city).</p> <p>The hub would also have access to timely specialist welfare advice to help with tenancy rescue, debt and other benefit issues that could help avoid homelessness crisis.</p> |

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| <p>Do you have a building available to become an assessment hub (please give details of layout, location and size)?</p> | <p>Yes the Compass centre.</p> <ul style="list-style-type: none"> • We believe we can operate a sit up Hub in the main building that complements a shelter that already operates in the large training room. • Our focus would be on NSNO, NFNO provision. • We would also repurpose some of the office space to create smaller rooms to accommodate different cohorts, female clients, more vulnerable clients. • We would turn the Compass centre into an assessment hub and operate day provision, we would link in effectively with Homeless Health. <p>The Hub would then facilitate</p> <ul style="list-style-type: none"> - Reconnections - Tenancy Rescue - Link into the wider Shelter provision if appropriate. - Link into guardianship properties and private rented sector <p>Create separate entrances for the Homeless Health Service and assessment hub, using the King Square alleyway, health service entrance via Riverside stairwell, assessment hub through SIB office as waiting room space with reception based in current managers office using existing window as counter.</p> |
| <p>Does the building have appropriate planning in place (please specify what planning the building has in place)?</p> | <p>Yes.</p> |

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| <p>When could the hub be operational? i.e. staffed and taking referrals.</p> | <p>We believe this would be ready February to March</p> |
| <p>Do you have a local partner who can provide trained staff to deliver rapid assessment and referrals (please name the partner/partners)?</p> | <p>St Mungo's are part of the Bristol Shelter Programme that includes Crisis Centre Ministries, Julian Trust, Caring in Bristol and the Local Authority. St Mungo's has undergone a successful wider recruitment for St Anne's Shelter, we have an increasing locum bank and we have good agency relationships in the city. The recruitment operation for St Anne's showed us there is a significant pool of talent with transferable skills.</p> |
| <p>Are there viable options for move on locally (please list the move on options including figures)?</p> | <p>Wider shelter provision (107 , link with guardianship (additional 29 places, average length of stay – 9 months), access to our temporary pathways accommodation (approximately 240 vacancies last quarter) including 42 high support beds for rough sleepers. Development of increased PRS options.</p> |
| <p>Do you have local relationships which allow referrals from more than one area or outreach team or housing options (please specify the relationships)?</p> | <p>We believe Bristol has a significant issue and able to fill this provision. Bristol is the city in the South West which has significant migration in from other local areas - so is in fact taking in referrals from North Somerset, South Gloucestershire and wider areas. St Mungo's have been talking to North Somerset re their own RRP.</p> |

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| <p>What do you expect the use and throughput of the hub to be?</p> | <p>The Hub will have capacity for 20-30 with 7 day turnaround – so overall capacity for 1040 people p.a. We would anticipate being able to assess and help significant numbers towards rapid solutions rather than rough sleeping or entering the homeless pathways accommodation. The issue will be the move through. There needs to be a greater emphasis on options away from the Pathway. We would look at a capacity of 20-30 with a 7 day turn around. We don't think 72 hours will necessarily work for Bristol but we do want to make it rapid as we don't want NFNO/ NSNO in this environment for any length of time.</p> |
| <p>How much funding are you requesting in total?</p> | <p>St Mungo's currently funds the night provision. This needs an extra post funded to support the running of this element of the Hub. To achieve a comprehensive 24 hour hub (and flexibility to engage at key upstream locations – eg customer service points, night shelter queues) has been costed at annual cost of £648K. See appendix 2 for draft staffing structure.</p> |